Manual 15 Food Safety)

Particulars of facilities available to citizens for obtaining information.

Facilities available for obtaining information

S.No.	Facility available	Nature of Information available	Working hours
1.	Website: http:// foodsafety.delhigovt.nic.in	1) Food Safety & Standard Act 2006 2) Office Order/Circular. 3)) Facility to Lodge complaint regarding Food Safety, Facility to complainant to find status of the complaint, 4) Contact us 5) Citizen Charter. 6) Application Form/Gudilines. 7) License/ Registration issued 8) Details of sample lifted for testing.	24 hours
2.	Notice Board	 Information pertaining to Delhi Right to Information Act-2001. Information regarding Vigilance Procedure 	9.30AM to 6.00 PM (on all working days.)
		2) Notices.	